

HICKROY LIMITED

Mr. J. Pead.
Absolutely Spotless.
11, Chaucer Rd,
London. W.3. 6DR.

Dear Jack Pead,

Please accept this as confirmation that after using your company for many projects in the past, we have always been very pleased with the work carried out and on the rare occasion that something has been missed you are the first to arrange a return visit.

We have always worked well with yourselves and have on many occasions left your company, to complete the works, in our absence. We have never needed to sign the cleaning contract off at the end, as this is not standard practice of either of our companies. I always know that a swift phone call to yourselves will rectify any problems, there might be.

Look forward to working with you on many more projects, in the future.

Yours Sincerely.

A handwritten signature in black ink, appearing to read 'Paul McIlroy', with a flourish at the end.

Paul McIlroy.
(Dir.)