

Our ref: apc/AS/gen

23/02/03

To Whom It May Concern:


We confirm that we have been using Absolutely Spotless (AS) to carry out our 'Builders Cleans', for 2 years approx. Most of our fit-out works involve tight programs, meaning AS are usually given a minimal amount of time to complete their works, however, this has never affected the quality of their work. It has also been necessary on several occasions recently, depending upon the nature of works remaining and/or other Contractors still on-site, to arrange with AS for an initial clean say 1 to 2 days before completion, followed by a final clean as late as possible before the hand-over.

We have found that it has always been difficult to maintain AS's finish due to dust in the atmosphere, which continues to settle for sometime after completion and/or by other parties creating further 'mess' after the clean has been completed. Our Client's are always made aware of these problems and we usually walk them around the site to 'snag' so that they can confirm the clean has been completed. Any additional cleaning at that stage, if necessary, is then carried out either by us or the Client's own cleaners.

With regard to 'signing off' works, we have never found it necessary to formally sign off the works and on numerous occasions it is not possible in any case as our Site Manager/s are off site as the works are being completed out of hours or are on other duties. If any problems have come to light afterwards AS have always reacted promptly and returned to site to rectify them.

We have been very pleased with the level of service and quality of works that AS have provided to us and have found them extremely flexible when additional cleaning is required outside what has originally been agreed. We would not hesitate to recommend AS to our Client's or other Contractors.

Yours faithfully



Adam Collier
Projects Manager
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